

Our goal is to provide a valued solutions to our clients that, through tailored advice and exceptional service, deliver an insurance program that protects when a claim arises.

With offices across Australia, we understand the local challenges which allow us to pro-actively address any unique requirements of your insurance.

We use considerable buying power to negotiate with underwriters and other collective experience to ensure your appropriately covered according to your needs and budget.

We understand the commercial realities that affect your business and tailor your insurance program to best suit those requirements.

### **We can assist you with the following insurances solutions:**

- Medical Malpractice
- Business
- Cyber
- Management Liability
- Employment Practices Liability
- Corporate Travel
- Director's Group Accident Cover
- Worker's Comp
- Journey
- Commercial Motor
- Portable Equipment
- Journey
- Landlords
- Prestige Homes

## **The Mediprotect Difference**

- 20 years of experience in the healthcare sector.
- Specialist healthcare insurance brokers – Nationally as part of the PSC Insurance Group
- Tailored programs that meet your specific requirements
- Access to an extensive range of Australian & International insurers allowing us to tailor your coverage solutions.
- Understanding of your legislation, regulations, funding, expenditure and support best practice
- In-house claims team that advocates, on your behalf, to achieve an optimal claim outcome with insurers.
- Education to Directors, Executives and Employees to simplify the insurance experience.
- Trusted risk and advice management partner for Day Hospitals Australia

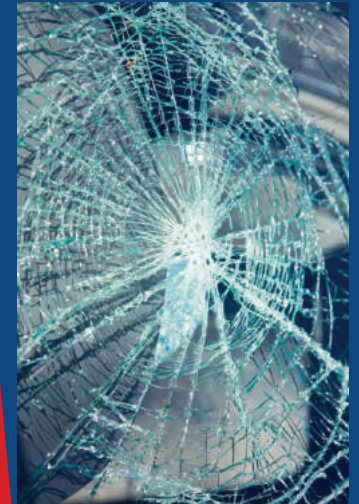


**Phone: 1800 177 163**  
**Email: [claims@imga.com.au](mailto:claims@imga.com.au)**



# **Glass Claims**

## **Quick claims form**



*We Care. You're Protected.*

## Your Policy Information

Insured Name

Insurer

Type of Policy

Policy Number

Excess\*

*\*Excess is payable to the repairer*

If Damage is caused by an unknowthird party then a Police report should be made

This can be done either in person with your local Police or via online crime reports

## Details of Incident

Date and Time discovered

Street Address

Suburb

Site contact Name

Site Contact Number

Description of Damage

Is there Signage

Police Report Number

## The Repair Process

### Contacting O'Brien Glass

O'Briend Glass is on the panel of most insurers and they should be able to arrange either direct attendance or attendance via sub - contractors to tend to repairs.

Generally speaking, all you will need to arrange attendance will be hte name of your insurer, policy number, address and site contact details.

### O'Brien Glass Contact Details

# 1800 018 886

### Signwriting / Tinting

O'Briend Glass will may not be abke to tend to any tinting or signwriting, however in most instances your policy will likely respond to reinstatement costs

Simply provide us with quotes and we will be able to request reimbursement

In order to issue the reimbursement we will also need EFT details

Name of Account

BSB

Account Number



## What Next?

Please complete the claim form electronically and click "Submit Claim Form" to email it to our claims team at [claims@imga.com.au](mailto:claims@imga.com.au), or compete by hand and email this claim directly back to your broker.

Your completed claim form will be sent to our Claims Team and you will be contacted within one business day.

For any further queries, please do not hesitate to contact us



Phone: 1800 177 163  
Email: [claims@imga.com.au](mailto:claims@imga.com.au)